

WARRANTY CLAIM FORM

(To be filled out by customer)

Contact Name _____ Telephone _____

Company _____

Address _____

Email _____ Fax _____

PRODUCT _____

Date _____ ZCG Scalar Invoice

Purchased _____ Number _____

Please provide answers to the following questions :

Was the product received undamaged ?

Do you have a Handbook or Installation Instructions for the product ?

Date of Installation ?

Please describe the experience and qualifications of the installer.

If a Broadcast or Base Station Antenna, have procedures regarding power up and checking return loss been carried out ?

Please describe the defect encountered, when it was discovered and any action taken to date.

Signed _____ Dated _____

Thank you. Please now send this Warranty Claim Form to ZCG Scalar by email, fax or post.

Upon receiving your form, ZCG Scalar will either :

a) Issue you with a "Customer Return Authorisation Form" to authorise the return of goods to ZCG Scalar for examination, with the freight for items returned under warranty to ZCG Scalar arranged and paid by the Buyer; or

b) Attend your installation site to assess any defect(s) in the goods supplied.